

Valu-Mart Canada Coupon Policy

Thank you for taking the time to write to us.

I do apologize for the confusion in regards to the coupons. Unfortunately without viewing each coupon, I cannot determine the exact reason the coupon was denied.

Our guidelines at this time are as follows:

We do accept manufacturer and internet coupons however they must have "To The Dealer or Retailer" text on them. Only coupons valid in Canada are accepted. They cannot be past expiration and the cashier must follow the exact instructions as laid out by the coupon.

The disclaimer "one per purchase" or "one per customer" means only one coupon can be used per transaction regardless of the number of units you are purchasing.

If the disclaimer reads "one coupon per item" you would be able to redeem as many coupons as units you are purchasing per transaction. If any of the coupons you are redeeming (whether issued by the retailer or manufacturer) state "cannot be combined with any other offer" than you are not able to redeem a second coupon on that item or transaction.

Please do not hesitate to contact me should you have any further questions.

Sincerely,

Anna Chaplin

Sr Customer Service Representative LCL Companies

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